

Auditing

- BS EN ISO 9001 Lead auditor trained
- Independent auditing of your quality systems and procedures to meet BRC requirements
- Factory and hygiene auditing
- Supplier auditing and/or self-audit assessments for raw materials to ensure their safety
- All can be offered as a one off service, or on a regular ongoing basis according to company requirements

Pre-audit Inspection

- Important audit coming up? Be prepared with a pre-audit of your factory and quality systems
- Identification of potential areas of non-conformance
- Assistance in implementing any corrective actions identified


Quality Management Systems

- Assistance reviewing, setting up and implementing site quality management systems – whether it is in preparation for a third party audit (BRC / ISO / SALSA), or to demonstrate a pro-active approach to ensuring manufacture of safe, high quality products
- Drafting of quality procedures, development of core policies and their subsequent implementation into your business
- Development and checking of traceability systems
- Review and verification of HACCP systems – including setting up pre-requisite programmes
- Allergen risk assessments and handling procedures

Troubleshooting

Even the best systems can go wrong occasionally – guidance in developing corrective action plans will assist in the prevention of future recurrence

- Assistance in identification of microbiological / hygiene issues – review / set up of swabbing & testing plans

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- Overcoming quality issues – monitoring systems
 - Assistance with supplier / raw material problems – supplier visit to identify problems and actions required

Maintenance of Supplier Approval Process

Raw material and supplier approval management can take up a lot of time, meaning key personnel are unable to focus on other important aspects of the business. Let the food surgery manage your ongoing supplier approval systems to help ensure your due diligence through a system of audits, questionnaire reviews and third party report management.

General Technical Support

- Customer complaint investigation and actions
- Help closing out audit / customer non conformances
- Assistance with setting up technical KPI's to monitor your business
- Advice on high risk segregation and disciplines
- Hands on Technical help on either a regular part-time basis to support your existing team, or as a one off to help clear the workload during busy periods

If you feel that these services could benefit your business, please contact us for more information, or to discuss in more detail how we can tailor make a service to meet your requirements.